

Privacy Statement

Personal information collected by the Deaf Society is protected by the Privacy Act 1988 (Commonwealth) (the 'Privacy Act'). Personal information is any information that can be used to identify you and includes sensitive information (e.g. health information).

The Deaf Society follows the Australian Privacy Principles under the Privacy Act in handling personal information from customers/ beneficiaries, business partners, donors, members of the public and Deaf Society people (including members, volunteers, delegates, candidates for volunteer work and prospective employees).

The Deaf Society has developed a Privacy Policy to protect your privacy. The Policy is available in hard copy on request, or may be downloaded from our website, and contains detailed information about our responsibilities, your rights, the information that we may collect and how we use it.

The main purpose for collecting personal information from you is to provide services to people who need or request those services, including planning, funding, monitoring and evaluating our services. The kind of personal information we collect will depend on your relationship with us (e.g. as a customer, student, donor, business partner, employee, volunteer or member, or a user of our websites or other online services).

We usually collect personal information directly from you. However, we sometimes collect personal information from other people, e.g. a carer, trustee, authorised representative or a publicly available source. We only collect information from other people if:

- you have consented to such collection or would reasonably expect us to collect your personal information in this way, or
- we receive it from someone else and get your consent as soon as is reasonably practical afterwards, or
- it is necessary for a specific purpose.

We only collect personal information for purposes that are reasonably necessary for one or more of our functions or activities.

Your personal information may be used to:

- provide you with goods or a service,
- provide you with educational information on the Deaf Community or hearing loss,
- report to government or other funding bodies about how our funding is used,
- process your donation or purchase and provide receipts,
- communicate with you about how your donation is used or about Deaf Society services, causes, events, products and services, which we believe may be of interest to you,
- respond to your feedback or complaints, and
- answer your enquiries.

It may also be used for:

- any other purpose, if we asked for it for that purpose and told you how it would be used,
- directly related purposes.

Wherever possible we use information in a de-identified form. We do not give out personal information to other people or organisations without your permission, except where permitted or required under law.

THE DEAF SOCIETY OF NSW

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ABN 21 952 195 236
ACN 000 012 288
Registered Charity No. 1026
Deductible Gift Recipient



We take steps to protect all personal, sensitive and health information and government related identifiers which we hold against misuse, interference, loss, unauthorised access, modification and disclosure.

You can access the personal information that we hold about you, and you can ask us to correct the personal information we hold about you. For more information, see our Privacy Policy – ‘access to and correction of personal information’.

We use online services based overseas (e.g. Google, Mailchimp) which means that the personal information about you that we hold may be located overseas. However, we do everything we reasonably can to make sure these services are trustworthy and that your information is protected.

If you are listed on one or more of our email lists you can opt out at any time. You can unsubscribe by using the ‘unsubscribe’ option in our emails.

You can contact us in Auslan or English. You can also request other support to assist you to contact us about privacy.

Complaints about privacy can be made using our Complaints Brochure available here:
<https://deafsociety.org.au/about/page/policies>.

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